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RingCentral App for Desktop is here! | Community

Hey, RingCentral Community members! We're so excited to announce our new RingCentral app for desktop. Our product team has re-built our RingCentral app for desktop with a modern design, enhanced search capabilities, improved speed, and so much more. You can access the unified app for team messages, vid...

Master the RingCentral Workflow Builder: A Step-by-Step Guide

Want to save time and automate repetitive tasks? RingCentral's Workflow Builder is a powerful tool designed to do just that. While it offers a variety of pre-built templates and recipes for common uses, this quick start guide will empower you to create and edit any workflow you need by understanding...

RingCentral Outbound SMS/Text not working (message cannot be sent error)

Help. It has been over 10 days and outbound SMS/Text is not working. We have tried the suggestions to fix and it's not working. I'm sure RingCentral has received numerous complaints about this issue but what is being done? this did not work February 5, 2025 12:29:47 PST RingCentral Operations teams have...

Getting Started with RingEX: Submitting your Porting Order

Welcome to another "Getting Started with RingCentral"! Where we guide you through essential features to maximize your RingCentral experience. We'll be guiding you on how to submit a request to transfer your phone number to RingCentral. What is Porting? "Porting" simply means transferring your existin...

RingCentral Service Outage | Community

Our phone system is completely offline. No email from RingCentral, just the following message on service status. I am unable to contact customer support because their phones and chat are also down. Has this ever happened to anyone before? If so, how long were they down? This is completely unaccepta...

Setup Custom or Holiday Hours : Advanced Rule - RingCentral

Advanced Rules can be set for Holidays, Vacations, Sick-days or any other situation where you will

need the calls re-routed. This can be done for Company Wide or User Holiday Hours. Here is a simple way to setup your Holiday Hours. Select the Specific Date Range, that way you don't...

Community Team Picks: Top Features of RingCentral Team Messaging ...

The RingCentral Community team is based all over the world, but with the help of RingCentral team messaging we're able to stay connected and productive! Here are some of our favorite features that help us communicate seamlessly! AI writing tools The AI writing tool provides a variety of ways for us to polish our messages within our team.

Essential Guide to Business Text Messaging Registration: Navigate The ...

Hello RingCentral Community!As mobile carriers introduce new texting regulations, all business SMS users are required to register with The Campaign Registry (TCR) to ensure compliance. With that being said, we have seen that the TCR has been one of our most frequently asked questions here in the Ri...

Understanding SMS/Text Messaging Opt-Out Management in RingCentral

By following these guidelines and utilizing RingCentral's built-in SMS opt-out management, you can ensure that your business remains compliant and maintains a positive relationship with your customers. Learn More For a detailed guide, visit RingCentral's Support Article.

Happy Thanksgiving! Prepare for the Holiday Season with RingCentral

By using RingCentral's tools and features, you can ensure your business is well-prepared for Thanksgiving. From customized call routing to voicemail extensions, RingCentral offers the flexibility and functionality you need to manage customer communication efficiently and professionally. Let RingCentral handle the tech while you focus on enjoying the holiday season! Looking for the perfect ...